TWO-FACTOR AUTHENTICATION ABROAD

Critical:

a. Always keep Backup Codes *somewhere other than your phone* (can be printed in Passport > Two-Factor Authentication > Generate Backup Codes)
   i. These are one time use each but never expire.
   ii. Remember to save your last Backup Code to login to Passport and generate and print more Backup Codes.

b. Have more than one device setup with Duo
   i. Landline
   ii. Tablet
   iii. Phone
   iv. Blue Duo Token*

   *These are available for $20 and are setup for the student in the BuzzCard center.
TWO-FACTOR AUTHENTICATION ABROAD

Highly recommended for support:

a. Since the Georgia Tech Technical Service Center is not open 24/7, remote students should setup trusted friends in different time zones in case you have problems.
   i. This can be done in Passport as well under Two-Factor Authentication
   ii. Other students, faculty or staff that you know can be setup as Trusted Friends via Passport. They can provide Rescue Codes if needed.
   iii. This should be a last resort because these void any printed Backup Codes.
TWO-FACTOR AUTHENTICATION ABROAD

Other Supplemental Information

1. There are different ways to login using Duo. These options are displayed on screen when you are prompted for two-factor.
   a. Duo Push
   b. Call Me
   c. Bypass Code/ Passcode (recommended for study abroad, can be used without wifi)

2. If your phone is lost or stolen:
   a. Login into Passport using a printed backup code or trusted friend
   b. Add a new phone number/device to your account first, and then remove your old phone number
   c. You can also report your phone lost/stolen in Passport

3. PRINT BACKUP CODES!!

4. Contact OIT for further help
   
   https://faq.oit.gatech.edu/tags/category/duo-2fa